

# Hessle Against Covid-19 (HAC)

May 2020



Town Council Tel 648 566

Covid@hessletown.karoo.co.uk

Open: Monday to Thurs 10-4 pm and Friday 10-2 pm

Dear Resident

This is an update from Hessle Against Covid-19 based at Hessle Town Hall.

**Food Bank:** We are now providing free food parcels to anyone within Hessle and Anlaby, that is currently struggling to feed themselves or their families, for whatever reason.

**What is in it?** The parcel contains essential items- packaged food/tins, bread, cereal, pasta and some toiletries/cleaning products. It should be enough for 4 days. The size of the Food Parcel will be determined by the number of people in your household.



**How do I request a food parcel?** Residents of Hessle and Anlaby can request a food parcel by ringing Hessle Town Hall on 648566 to speak to one of our volunteers, or email to covid@hessletown.karoo.co.uk. The line and email account are manned 10 am to 4 pm Mon to Thurs and Fri 10-2 pm. At other times you can leave your number on the answerphone. In order to maintain social distancing, please do not call in person at the Town Hall. Anyway, there is no food there. Our volunteers will record number of people in the household, any allergies etc, address, contact telephone number and a safe place to leave the parcel. Volunteers will not request any other details but can put you in touch with other agencies who may be able to provide assistance.

**When?** The Food Bank operates twice a week on Monday and Thursday afternoon. The deadline for requests is 1 p.m. on that day. During the Pandemic, the service will be a delivery only service. Food Parcels will be delivered free on Monday and Thursday afternoons.

**Cost?** During the pandemic, Food Parcels will be free and delivered at no cost to you.

**Can I donate?** All donations are very gratefully received. Financial donations are preferable as it means we can provide the right mix of products in the food parcels. Financial donations can be made to "Hessle Town Council Food Bank" at: Sort Code 55-81-23 Account Number: 87844389. Please mark your donation as "Food Bank". If you would prefer to donate goods, these can be placed in our bins in various local shops in Hessle and Anlaby including Co-op, Heron Foods, Morrisons and Sainsbury's or we can arrange for a volunteer to collect items.

More overleaf



**Hessle Food Parcels ready for delivery**

## Need a hand with shopping or picking up Prescriptions or anything else?

We are delighted with the number of people offering to help. We have allocated a Volunteer for your road. Their contact details were on a previous leaflet. If you have mislaid it, then ring the Town Hall on 648 566 for their name and contact number.

We are still short of Volunteers for some roads. If you can help, then let us know.

We have rules if you need someone to shop for you. They are designed to be as safe as possible for you and the Volunteers, by limiting the number of trips and removing the need to exchange money:

1. Agree the list of ESSENTIAL items required by telephone or e-mail. The Town Council recommends a maximum shop of £45
2. The Volunteer will pay for and deliver the goods with a receipt, to your doorstep. The Town Council will then reimburse the Volunteer.

3. The Town Council will invoice you for the receipted amount.

Examples of the ways in which volunteers have helped include: shopping, picking up prescriptions, dog-walking, answering questions about restrictions, lending a friendly ear or logging the possible need for help in the future.

If you are anxious or just need someone to talk to then call us.

If you are well but maybe concerned about an elderly neighbour who might need help with shopping etc, then call 648 566.

East Riding Council (ERYC) have also issued a dedicated Covid community help number **393919** (email Covid@eastriding.gov.uk) open 9.00 am - 5.00pm Mon to Fri and 9.00 am - 5.00pm Sat & Sun. As it is trying to cover the whole of the East Riding, you may want to call us direct on 648 566.

If you are self-isolating then cut out and put this sticker on your front door/window.

Please take care and follow the Government and Health Service guidance.

If it is a medical emergency then ring 999 or use the NHS 111

For the latest Government

health guidance: **[nhs.uk/coronavirus](https://www.nhs.uk/coronavirus)**



### **WARNING: WE ARE SELF ISOLATING**

For deliveries - please knock on the door to alert us that you have a delivery. Once we have confirmed that we have heard you, please leave the items outside the door.

Thank you for your understanding and co-operation.